

KE-ZU Care + Maintenance

Thank you for purchasing our products.

By law, we are obliged to provide a 12 months warranty on our products. Our suppliers all offer this or more to us. Some specific projects require more than the standard 12 months warranty. Requests for extended warranties are to be directed to KE-ZU management who will in turn seek to secure confirmation of the extended warranty from the manufacturer. In the unusual event of a claim, we have found our suppliers typically back up their product 100%.

For all GECA certified products, KE-ZU provide a 7 year warranty on their products to be free of manufacturing defects or faults from date of delivery. This warranty excludes damage due to normal wear and tear, abuse or misuse of the product or use for other than it's intended purpose.

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Help and Contact Details:
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WARRANTY

Vondom through their agent KE-ZU Pty. Ltd. warrants their products to be free of manufacturing defects or faults for a period of 1 year from date of delivery, plus 10 years of Florida sunshine against fading. This warranty specifically excludes damage due to normal wear and tear, abuse or use of the product for other than its intended purpose.

CARE + MAINTENANCE

Our production is made according to the quality guide ISO 9001:2008 and of environment ISO 14001:2004, by using only materials of high quality to guarantee a long useful life of the products. In order to provide a durable and safe use to the product, please follow the following recommendations:

- All our products are suitable for indoor and outdoor use.
- Highly resistant to UV rays.
- It is not to heat sources, it may melt if the temperature rises more than 80°C.
- Any improper use may be harmful to itself.

Furniture

The continuous exposure to the sun (especially for the dark colors) can cause burning injuries by direct contact with your skin. To avoid this, please check the temperature of the furniture in case of long-term exposure to the strong sun.

Place the item on a flat surface without inclination to avoid uncontrolled movements. Keep the item far from excessive heat sources. The product is not a toy. To avoid accidents, do not allow children to play with it.

Keep furniture away from sources of dust to keep it clean. In the case of required cleaning, it is recommended the use of pressure washers, such as karcher machines and/or domestic degreasing cleaner periodically. Never use abrasive or corrosive products. To preserve the product, it is recommended to use a Vondom cover for every item.

For lacquered products, it is recommended to use car wax every 2 or 3 months, as it will avoid the appearance of possible scratches.

Outdoor cushions are available for some models. It is recommended to clean them periodically by using a cloth with neutral soap and water.

Clean the stainless steel part with appropriate products.

When changing the bulb, please make sure the cord is not connected to the main power. If the cord suffers any damage, it must be exchanged exclusively by the manufacturer or by professional. If the RGB Led stops working, please do not handle it. Contact the manufacturer or the dealer immediately.

Furniture Cleaning

Vondom Outdoor Furniture cleans easily and stays impeccable. Steps for clean outdoor furniture:

- Spray the degreaser over the dirty surface.
- Rub it with a damp cloth.
- Rinse with abundant water with pressure washer.
- Cautions! Don't use pressure washer for cushions and lacquered finish items.
- Dry it outside and enjoy your products.

Outdoor Rugs

The dirt must be eliminated by a short sprinkling or with a simple cleaning with a hose. To avoid the squashing of the fibres, it should be brushed against the nap so that the fibres recover their vertical position.

Fabric Covers

Vondom covers are impregnated to resist water, oil and dirt, functioning to protect the furniture. They are not recommended as a permanent cover for cushions, as moisture may collect and lead to the formation of mold stains.

Furniture and cushions should be thoroughly dry before using the covers. Please note that the covers are especially tailored to your furniture item and precise placement is required.

In order to increase the circulation of air and avoid the formation of condensation, the covers are not

made to floor length. Never pack or fold covers that have become wet; instead, let them dry in a well-ventilated place.

Use a soft cloth and warm water to clean the covers, using a gentle upholstery cleaner if necessary. Rinse with clear water. Solvents are not suitable for cleaning the covers as these are aggressive to the surface and may cause damage and discoloration.