

## **KE-ZU Care + Maintenance**

Thank you for purchasing our products.

By law, we are obliged to provide a 12 months warranty on our products. Our suppliers all offer this or more to us. Some specific projects require more than the standard 12 months warranty. Requests for extended warranties are to be directed to KE-ZU management who will in turn seek to secure confirmation of the extended warranty from the manufacturer. In the unusual event of a claim, we have found our suppliers typically back up their product 100%.

For all GECA certified products, KE-ZU provide a 7 year warranty on their products to be free of manufacturing defects or faults from date of delivery. This warranty excludes damage due to normal wear and tear, abuse or misuse of the product or use for other than it's intended purpose.

–

Help and Contact Details:  
Brendan Phillips – Service Manager  
E : [service@kezu.com.au](mailto:service@kezu.com.au)  
P : 02 9669 1788



## WARRANTY

Kenneth Cobonpue through their agent KE-ZU Pty. Ltd. warrants their products to be free of manufacturing defects or faults for a period of 2 years from date of delivery. This warranty specifically excludes damage due to normal wear and tear, abuse or use of the product for other than its intended purpose.

Please note that no claim will be recognised for damage to upholstery other than the manufacturer's standard collection.

## CARE + MAINTENANCE

### Synthetic Fibers

Wipe with a soft damp cloth with mild soap or a liquid cleaner. Do not use acetone, trichloroethylene, ammonia or other corrosive plastic cleaners. Avoid using ethyl alcohol, abrasive solvents, cleaning powders, steel wools or rough sponge cloths.

### Natural Fibers

Wipe with a soft damp cloth. Do not use alcohol or other spot-removers. For a deeper cleaning use a little non-abrasive liquid detergent and wipe in one direction. Never use acetone, trichloroethylene or ammonia. Dry the surface well with a soft cloth.

### Outdoor Fabrics

We use Sunbrella, an outdoor grade fabric which is guaranteed to be extremely durable, UV-resistant and colorfast. Brush off any loose dirt. Prepare a cleaning solution of 2 ounces (1/4 cup) mild soap per gallon of lukewarm water (less than 100°F / 38°C). Use a sponge or a soft bristle brush to clean. Allow cleaning solution to soak into fabric. Rinse thoroughly to remove all soap residue. Allow fabric to air dry.

### Linens

Linen is a very durable fabric and can be machine-washed with the rest of your laundry. Washing is recommended because the more linen is washed, the softer, more absorbent and more luminous it becomes.

Machine-wash linens with like colors according to their care instructions. Iron linen while it is still very

damp. Starch can help prevent excess creasing.

### Polyester

Machine-wash polyester using the permanent press cycle and warm water wash. Add fabric softer during the rinse cycle to give it a softer feel and reduce static electricity. Dry polyester on low heat setting in the dryer. Remove from dryer promptly and hang or fold neatly to avoid unwanted creases. Typically, polyester does not require ironing. If necessary, use a warm iron.