

KE-ZU Care + Maintenance

Thank you for purchasing our products.

By law, we are obliged to provide a 12 months warranty on our products. Our suppliers all offer this or more to us. Some specific projects require more than the standard 12 months warranty. Requests for extended warranties are to be directed to KE-ZU management who will in turn seek to secure confirmation of the extended warranty from the manufacturer. In the unusual event of a claim, we have found our suppliers typically back up their product 100%.

For all GECA certified products, KE-ZU provide a 7 year warranty on their products to be free of manufacturing defects or faults from date of delivery. This warranty excludes damage due to normal wear and tear, abuse or misuse of the product or use for other than it's intended purpose.

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WARRANTY

Expormim through their agent KE-ZU Pty. Ltd. warrants their products to be free of manufacturing defects or faults for a period of 2 years from date of delivery. This warranty specifically excludes damage due to normal wear and tear, abuse or use of the product for other than its intended purpose. This warranty does not include upholstery. Warranty on upholstery will depend on the fabric manufacturer. Please note that no claim will be recognised for damage to upholstery other than the manufacturer's standard collection.

Certain imperfections may occur that contribute to the charm of Expormim furniture. Slight variations in grain, colour or texture, as well as the presence of small knots are typical of solid wood. These properties are a sign of authenticity and warranty and they should not be considered as quality defaults.

CARE + MAINTENANCE

Maintenance & General Use

For a proper conservation of the furniture it is strongly recommended to regularly clean all its elements in order to prevent dirt buildup and staining. In marine or highly humid environments it is advised to use extreme caution when cleaning, especially with those collections made of steel and stainless steel. It is advisable to perform exhaustive maintenance of the furniture at least once a year, checking each of its components and cleaning them thoroughly in order to prevent the dirt buildup and staining. Furniture is resistant to scratching and impacts under foreseeable conditions of use.

Steel

Gently clean with water and mild soap using a soft cloth. Do not use cleaners containing solvents. Avoid scrubbers or metal brushes.

Aluminium

Gently clean with water and mild soap using a soft cloth. Do not use cleaners containing solvents. Avoid scrubbers or metal brushes.

Stainless Steel

Gently clean with water and mild soap using a soft cloth. Do not use cleaners containing solvents. Avoid scrubbers or metal brushes.

Polyester Rope

Use a soft cloth or a soft bristle brush to remove the dust. Clean with water and mild soap. Do not apply the detergent directly on the rope. Allow it to air dry until the rope is completely dry. Do not use scrubbers or metal brushes.

Kerlite

Gently clean with water and mild soap. It is possible to use degreasers to remove hard stains. Avoid scrubbers or metal brushes.

HPL Trespa® (Laminate)

Gently clean with water and mild soap. It is possible to use degreasers to remove hard stains. Avoid scrubbers or metal brushes.

Tempered Glass

The tempered glass is resistant to the most extreme changes in temperature.

Fiberglass

Gently clean with water and a mild soap. It is possible to use degreasers to remove hard stains. Avoid scrubbers or metal brushes.

Marble

Remove the dust and dirt first and then clean with detergents suitable for porous surfaces following the instructional guides provided by the manufacturer. It is recommended to regularly apply some marble or natural stone protection product. CAUTION: wine, oil and lotion stains must be immediately removed. Do not use scrubbers or metal brushes.

Fiberglass

Fiberglass is highly resistant to high temperatures and chemical and acid agents. All furniture made with this material has been produced by hand, this is the reason why each piece of furniture is unique and singular.

Rattan

It is a natural material rich in nuances and imperfections. Knots or slight differences in colour may appear in the same piece. This fact is

inherent to the nature of the raw material. Each piece of rattan furniture has been manufactured by expert craftsmen at our facilities in Spain through traditional processes that add to its character and personality. That is the reason why not two pieces of furniture are alike and slight differences in size may arise. Rattan furniture is fit both for indoor and covered outdoor areas. Although all the pieces are coated with a varnish suitable for outdoors, Expormim strongly discourages their prolonged exposure to open air.

Synthetic fiber HDPE

Gently clean with water and a mild soap. It is possible to use degreasers to remove hard stains. Avoid scrubbers or metal brushes.

EVA

Gently clean with water and mild soap using a soft cloth. Do not use cleaners containing solvents. Avoid scrubbers or metal brushes.

PE hemispherical diffuser

Gently clean with water and mild soap using a soft cloth. Do not use cleaners containing solvents. Avoid scrubbers or metal brushes.

FABRICS

Batyline Senso

Batyline Senso consists of a polyester fibre covered by a coating of PVC and with an exceptional tear strength, excellent UV radiation and mould resistance. Matt finish and luxurious feel. Batyline Senso offers a new option in comfort and is recyclable and recycled fabrics. To clean this article use a damp cloth. Use detergents in small quantities, so as not to damage the piece of furniture.

3D Mesh

The 3D mesh is a three-dimensional fabric made of mass tinted polyester, transpiring moldable, lightweight and has a high resistance to ultraviolet rays. This mesh has been formulated exclusively for Expormim and has been tested in Spain by AITEX (Textile Technology Institute) for resistance of the dyes to light, and abrasion, obtaining an excellent rating.

Duo Outdoor

Polypropylene yarn fabric with exceptional stability, excellent properties and easy cleaning and maintenance. Duo Outdoor is a waterproof hopsack weave, manufactured with double warp with a pleasant touch, perfect for outdoor use, with a soft finish as natural knitting, which make it also perfect for indoor use.

Zander

The nautical leather Zander is made of PVC and has been developed to accomplish the most demanding rules of the outdoor and indoor upholstery of the nautical sector.

Zander® uses Permaguard®, a protective coating which allows an easy cleaning. Even the most difficult stains can be cleaned with a dry cloth without an effort. Zander is waterproof, stain resistant, resistant to UV, it has a high resistance to deep abrasion, protection against microbes and bacterial, fire retardant etc.

Silvertex

The nautical fabric Silvertex is made of PVC and has been conceived to accomplish the high requirements of the upholstery market for nautical and outdoor projects. Silvertex has excellent features: waterproof, stain resistant, resistant to UV, high resistance to deep abrasion, protection against microbes and bacteria, fire retardant, etc.

Tempotest

Unlike other surface dyed fabrics, this mass-dyed fabrics are long-lasting regarding the use and wear. This fabric has a teflon treatment that makes it stain resistant, mould proof and oil and water repellent.

Aquastop

Sail Maker fabrics - Aquastop combine resistance, outstanding quality and nice touch. 100% polypropylene, ideal for outdoor, but also perfect for indoor because of its smooth, and elegant finish.

All Expormim products meet strict quality and safety standards.

Expormim has a quality system according to rule ISO 9001:2008. A standard that aims to obtain customer satisfaction.