

## **KE-ZU Care + Maintenance**

Thank you for purchasing our products.

By law, we are obliged to provide a 12 months warranty on our products. Our suppliers all offer this or more to us. Some specific projects require more than the standard 12 months warranty. Requests for extended warranties are to be directed to KE-ZU management who will in turn seek to secure confirmation of the extended warranty from the manufacturer. In the unusual event of a claim, we have found our suppliers typically back up their product 100%.

For all GECA certified products, KE-ZU provide a 7 year warranty on their products to be free of manufacturing defects or faults from date of delivery. This warranty excludes damage due to normal wear and tear, abuse or misuse of the product or use for other than it's intended purpose.

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## WARRANTY

Artifort, through their agent KE-ZU Pty. Ltd. warrants their products to be free of manufacturing defects or faults from date of delivery for a period of 5 years. This warranty excludes damage due to normal wear and tear, abuse or misuse of the product or use for other than its intended purpose, wrong maintenance, pleads, natural characteristic features of leather (like insect bites, cicatrices, colour deviations), and Scotch guarded fabrics.

## CARE + MAINTENANCE

### Oil Properties:

Parts made of oak or oak veneer are treated in some cases with a coloured oil. This allows different looks to be created while the structure of the oak base material remains visible. The oil used by Artifort (Rubio Monocoat) creates a molecular connection to the base material, resulting in excellent durability and wear-resistance.

### Maintenance:

Regularly wiping clean with an almost dry cloth is sufficient. If desired, you can make use of the set 'Monocoat Onder-houdspakket Meubels'. Available through [www.monocoatwebshop.nl](http://www.monocoatwebshop.nl).

### Veneer Characteristics:

Veneer is a natural product. Veneer gives a warm and natural image to your table or cupboard. Veneer has all the characteristics of wood. Depending the wood the top layer is hard or soft. A diversity of drawing and colour is possible in the same wood. Lande Group advises you when you order various products to mention that the top layer should come from the same book. New orders can have a difference in colour and drawing. By exposing to daylight, veneer can lose colour.

### Maintenance and cleaning:

The most effective method of cleaning lacquered surfaces is to use water and a soft, not-abrasive fluid soap. Furniture- beeswax is not advised because this causes an accumulation of wax and silicone. Loosing colour and smears are caused and make retouching impossible.

### Laminate Characteristics:

Laminate is a hard, plastic top layer glued to the material. This creates a scratch- resistant table top.

### Maintenance and cleaning:

The most effective method of cleaning laminate surfaces is to use warm water and a soft, not-abrasive detergent. After cleaning, thoroughly remove any soap residue and rub with a soft, dry cloth to prevent smears. When dealing with persistent stains, leave the detergent on the surface for longer and on structures. Do not use under any circumstances abrasive cloths/sponges or scrub aggressively. For persistent stains in structured surfaces, use a soft brush. Longer contact with aggressive detergents can cause lasting stains, so if spilt or splashed on these products, remove immediately.

### WARNING!!

Do not bring hot products (warmer than 50°C) indirect contact with the table top. This causes irreparable damage.

### Powder Coat Characteristics:

Metal components can be finished in chromium or powder coated. Powder coat is a hard, colourfast finish layer. A powder coated frame or part is lasting and easy in maintenance. Powder coating is available in a variety of colours and structures.

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